

From: MWLAURSEN@aol.com@inetgw
To: Microsoft ATR
Date: 12/28/01 11:03am
Subject: Microsoft - Problems

Dear Sir;

I do have problems with Microsoft and there size as a computer company. I believe that Microsoft is out to control the software industry on both the Windows and Macintosh operating systems. I am a long time Apple Macintosh user, and Microsoft has cause me to purchase upgrade of their software for Operating system changes. Now I know that some times this is a necessity, but the last time I had to upgrade was not. This is why I believe that they are out to get the consumer.

Example of this case: I have an Apple Macintosh G3, that was running system 8.6. I then purchased the next version, 9.0.4. All the software that I had moved to the new operating system except for Microsoft products (Word, Excel, PowerPoint). I needed to upgrade from my pervious version. Now since all the other software worked, even a shareware game that I have for years, and several operating systems. Why does Microsoft write their software not to function on new operating systems.

This upgrade cost me the cost of the operating system and the 249.00 for the upgrade to the Microsoft software. Another items is the number of choices that I have word processors, and spread sheets. It has dewinelled to one and that is Microsoft.

They have become the standard in the software business for desktop computers, and in some case this is good, because the data that is created for any desktop computer and be shared with another, not worry about the maker of the computer, even Macintoshes can read data from intel base desktop computers. The items that Microsoft needs to share with the rest of the computer world is the standards. The data formats are now default standards, which should be disturbuted freely to all that want to communicate with a piece of software (Word processor documents). Then a standards committy can then determine the changes to the standard and distibute to all that would want them.

Microsoft is a strange computer company because they are the only company that creates an operating system for a computer that they do not build. All the other companies build a computer and write the operating system for it. This one of the reason I use an Apple Macintosh, it just seems to work better.

Thank you
Mark Laursen